



# Pre-Installation Customer Checklist



**Please read and initial each point below:**

- \_\_\_-I understand all Viasat equipment installations require a 24-month commitment, and failure to fulfill that contract obligation, for any reason, may initiate termination penalties.
- \_\_\_-I have **reviewed** and **signed** the Viasat Customer Agreement. I understand that the Extended Protection Plan is required for every Viasat account.
- \_\_\_-I understand that additional charges may apply for non-standard installations.
- \_\_\_-I agree to make monthly payments via credit card [VISA OR MASTERCARD] or electronic funds transfer if I am not an electric customer of St. Croix Electric Cooperative.
- \_\_\_-I understand network and computer security is my responsibility and I will provide virus protection for all computers accessing the Viasat network at my premises, as well as maintain all necessary operating system updates. I understand that I will provide my own wireless equipment and maintain my own wireless network.
- \_\_\_-I understand advertised speeds are not guaranteed and actual speeds may vary.
- \_\_\_-I understand service may be interrupted from time to time for a variety of reasons (including interruptions due to acts of God [including weather], power failure or any other cause beyond our control). Viasat and St. Croix Electric Cooperative shall not be liable for any loss of profits, loss of revenue, or damage to data.
- \_\_\_-I understand the Viasat Service is subject to the Unlimited Data Policy described in the Unlimited Data Policy for each Service plan. If data usage threshold is exceeded during the monthly billing period, data may be prioritized behind other customers during network congestion, which will result in slower speeds.
- \_\_\_-I understand it is my responsibility to maintain the e-mail address for this account (**dishup.us**). This email address will be the primary means of communication for all notifications, updates, and alerts pertaining to your Viasat account. St. Croix Electric Cooperative will not share your addresses with anyone.

**I HAVE READ AND UNDERSTAND THE ABOVE ITEMS AND AM READY TO BECOME AN VIASAT CUSTOMER:**

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Email address: \_\_\_\_\_

Phone Number(s): \_\_\_\_\_

Print Customer Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, & Zip Code: \_\_\_\_\_