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A Touchstone Energy[®] Cooperative 
The power of human connections

Aug. 5, 2020

Dear Member:

Karcz Utility Services (Pulaski, Wis.) has been hired by St. Croix Electric Cooperative to inspect, test and perform required maintenance to our ground-mounted underground utility equipment. This includes the green metal transformers and junction boxes in or near your yard. Crews will be working **through the end of September**.

During inspections, we frequently find access to utility equipment is hampered by fences, trellises, plantings such as shrubs or trees, or hardscape materials such as retaining walls.

Please permanently remove or relocate all obstructions from an area within 12 feet from the front (side with the lock) and four (4) feet on all other sides of the ground-mounted utility equipment (green box). At the time of inspection, any obstructions within this area may be removed by Karcz or their work postponed until the area is clear. Before doing any digging, you must call 800-242-8511 for a free service to locate the utility-owned underground lines in the area.



The 12-foot clearance in the front of the utility box allows crews to safely access energized equipment.

Karcz Utility Services' vehicles will carry the St. Croix Electric Cooperative name on magnetic signs. Employees will also have photo identification badges with St. Croix Electric Cooperative's logo and contact information. We know, during the summer, many of our members or their children are home during the workday. Please inform all family members of this inspection and maintenance work being performed by our contractor.

Frequently, much of St. Croix Electric Cooperative's equipment to be inspected is located near the main public road. However, this isn't always the case. If an employee of Karcz Utility Services is working near your home or looking for equipment they believe to be near your home, they will go to the house first to identify themselves. If you have any questions or concerns about this work, please contact me at 715-796-5635 or operations@scecn.net.

Best regards,

Marie Weyer
Operations Coordinator, St. Croix Electric Cooperative



← Before

After →

Besides maintenance & equipment repairs, crews clean-up, level and repaint boxes, as needed. Soil build-up was due to burrowing animals and ants.

Before/After photos courtesy Karcz Utility Services.

