

# Has a payment ever slipped by on you?

If so, then you may have received a courtesy call letting you know we didn't receive your payment.

As of January 1, we no longer make those reminder calls.

Signing up for budget billing or automatic bill payment may be the answer to avoiding late payments.



**The budget billing program establishes a set billing amount for each monthly statement.** It's convenient, easy to set up and great for budgeting purposes!

The program is simple. Our billing department determines your average monthly bill over a twelve month period. That monthly average is used to set your new monthly payment. At the end of the twelve months, your account information is reviewed and a new amount is set for the next year. Start the budget billing set up by contacting the co-op office at the number below.

**Budget billing works best when it is paired with auto-pay.** The auto-pay feature helps prevent against late or missed payments and brings even more convenience to members. Auto-pay can be set up for either budget billing or for the exact amount of each billing statement. You can set up auto-pay on our online bill pay module. Access it by visiting our website at [www.scecn.net](http://www.scecn.net) and clicking on the green online bill pay box at the top of the screen.

**Questions?** Call us at 715-796-7000 during our office hours of Monday - Friday, 7:30 a.m. to 4:30 p.m. for assistance.



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